



**MARIN HEALTHCARE DISTRICT  
BOARD OF DIRECTORS**

**REGULAR MEETING**

**Tuesday, June 13, 2023 @ 5:30 pm  
Inverness Conference Room, and via Zoom**

**MINUTES**

**1. Call to Order and Roll Call**

Chair Su called the Regular Meeting to order at 5:40 pm.

*Board members present:* Chair Brian Su, MD; Vice Chair Edward Alfrey, MD; Secretary Ann Sparkman, RN/BSN, JD (Zoom); Jennifer Rienks, PhD; Samantha Ramirez, BSW  
*Staff present:* David Klein, MD, CEO; Eric Brettner, CFO; Colin Leary, General Counsel; Louis Weiner, EA

**2. General Public Comment**

There was no public comment.

**3. Approve Agenda**

Ms. Rienks moved to approve the agenda as presented. Dr. Alfrey seconded. **Vote: all ayes.**

**4. Move to reconfirm findings under Assembly Bill 361 and extend Resolution MHD 2023-02 to continue virtual meetings of the Marin Healthcare District Board of Directors**

Dr. Alfrey moved to approve as presented. Ms. Rienks seconded. **Vote: all ayes.**

**5. Approve Minutes of the Regular Meeting of May 9, 2023**

Ms. Rienks moved to approve the minutes as presented. Dr. Alfrey seconded. **Vote: all ayes.**

**6. Disclosure of Action Taken at Board Special Closed Session, June 13, 2023**

Dr. Klein reported that in the Closed Session held immediately before this Regular Meeting, the Board discussed District personnel-related matters and no action was taken.

**7. Approval of 2022 Annual Report of MHMC Performance Metrics and Core Services**

Dr. Klein presented the 2022 Annual Report, noting that all Tier 1 and Tier 2 performance metrics are in compliance. This Report was reviewed and approved by the MHMC Board of Directors at their regular meeting on June 6, 2023.

*Schedule 1: HCAHPS* – Ms. Lynn Seaver-Forsey (Exec Dir Quality) noted that each patient satisfaction category was below the 50<sup>th</sup> percentile. Some questions within the categories showed improvements. Discussion followed, disappointments expressed, questions asked and procedures explained. Dr. Klein reported that intensive planning includes new resources focused on patient experience. A kick-off session included an expert from The Beryl Institute, a national leader in the patient experience space.



Dr. Klein remarked generally on *Schedules 2, 3, 4, 5.*

*Schedule 6: Clinical Quality Reporting Metrics* – Ms. Seaver-Forsey noted that the Quality Management Dashboard reports on high risk/high volume cases, and she commented on accomplishments and areas for improvement. Dr. Alfrey asked that the Executive Summary be worded more clearly for public understanding. The Core Measures Dashboard is submitted to Medicare, and shows all measures that are mandatory to report. She commented on accomplishments and areas for improvement. ED turnover time has improved. Sepsis and CAUTI measures have improved. Dr. Alfrey noted lower score for discharge transition; she noted that CMS has introduced new standards in mid-2022. He also requested that the dashboard be made easier to read with clearer explanations.

*Schedule 7: External Awards and Recognition* – Dr. Klein noted there were multiple surveys in 2022 which had successful outcomes, and he remarked on the many awards received in 2022.

*Schedule 8: Community Benefit* – 2022 community benefit, community building, and unpaid cost of Medicare totaled nearly \$160M.

Dr. Klein remarked generally on *Schedules 9, 10, 11, 12.*

Dr. Alfrey moved to approve the 2022 Annual Report of MHMC Performance Metrics and Core Services as presented. Ms. Sparkman seconded. **Vote by roll call: all ayes.**

#### **8. Discussion: Formation of MHD-Sponsored Community Advisory Board**

Dr. Klein reported that the hospital has a Patient & Family Advisory Council (PFAC) that meets bi-monthly to hear and address issues of care. It includes 8-12 patient/family members, medical staff, and is headed by the Exec Dir of Patient Experience, Ms. Anna Sellenriek. Dr. Klein will invite her to address the Board at the next meeting.

Ms. Rienks suggested that the District form a community focus group and to pay people for their participation in the group. It would include people from underrepresented populations to help the District understand how it can better serve and inform the communities. UCSF uses such a focus group format, and she will look into that.

Dr. Su asked if the Board was interested in forming a new group, or to consider expanding PFAC. Ms. Rienks advised looking into best practices at other institutions. Dr. Alfrey expressed support for a District-based group, and did not support paying people for their participation.

Dr. Klein advocated expanding PFAC to include the District's interests. Dr. Su suggested the next step be the Board's review of PFAC, with Ms. Sellenriek addressing the Board at the next meeting, and all generally agreed.

#### **9. Report: Outpatient Clinic Safety Program**

Dr. Klein reported that professional training slides and videos (“Code Silver Drills”) are now available for any clinical office. Beginning in August, a dedicated trainer will begin scheduling visits to clinical offices and groups to give required training to their staffs.

IAM (Integrated Assault Management Training), a de-escalation and self-defense program, has begun for hospital and outpatient clinic staffs.

Local law enforcement agencies are working with clinics for access points, security and physical space risk assessment.



## **10. Committee Reports**

### *A. Finance & Audit Committee*

Dr. Alfrey reported that the committee did not meet and there is nothing to report.

### *B. Lease & Building Committee*

Ms. Rienks reported that the “Adolescent Eating Disorders” seminar on May 24 was engaging and interesting. About 10 people attended in person, and about 10 attended live online. It was discussed that the hybrid format was perhaps not ideal, that future seminars be either in-person or virtual. An interactive in-person format might be more effective, depending on the topic.

Ms. Jill Kinney (VP Communication), who organized the event, felt that this topic was too narrow, and that future topics be broader for greater appeal to the community. Research should be done to learn (e.g. Google data) what the community demands.

## **11. Reports**

### *A. District CEO's Report*

Dr. Klein reported that McCarthy construction sub-drainage and other repair issues continue to be worked on toward finalization.

Hybrid OR will be completed and opened in October/November.

Outpatient Behavioral Health project, including new garden, will open in August.

Lab equipment and space modifications are complete this week.

Pharmacy compounding project is being designed and will be completed next year.

Conditional use permit for the Petaluma medical hub has been issued. Design and construction work moves forward toward opening in November 2024. Primary care, OB/GYN, urology, cardiology and other specialties will be there.

### *B. Hospital CEO's Report*

Dr. Klein reported that the hospital continues to have strong patient volumes across all areas. Finances and EBIDA continue strong.

The taxable revenue bonds recently approved by this Board have been issued, is fully subscribed, the funds have been received and shows on the balance sheet.

The new MarinHealth brand launch is in full force and is very well received.

Dr. Klein recently met with the Marin IJ editorial board, and more positive press is anticipated.

MarinHealth has been named “Large Business of the Year” by the San Rafael Chamber of Commerce.

The Ambulatory Services Building project now has an approximate cost, and funding resources and strategies are being explored.

Quality and patient safety, and the patient experience, are the hospital’s highest priority. Funding and planning structural initiatives are strongly underway.

Leapfrog rating is now “B”.

“Quality Sustainability Award” has been awarded to MHMC Maternity Services by CMQCC (California Maternal Quality Care Collaborative), for the third year in a row.

MRI facilities are upgrading and expanding.

Breast Health Center accreditation survey was successful, with no deficiencies.



Dr. Klein will be a keynote speaker this week at a national healthcare leadership conference in Wisconsin.

*C. Chair's and Board Members' Reports*

Dr. Alfrey reported that he and Ms. Ramirez are planning a weekend 4-hour health fair event in the Canal area to provide screenings for hypertension, diabetes, and healthy eating. They are engaging specialists to assist. There will be local advertising. Dr. Klein noted that funding can be made available.

Ms. Ramirez had nothing further to report.

Ms. Rienks reported that she is concluding a major project, and will now have more time available for District Board support.

Ms. Sparkman had nothing further to report.

Dr. Su had nothing further to report.

**12. Agenda Suggestions for Future Meetings**

Ms. Sparkman asked for an update on the Magnet Nursing Program. Dr. Klein agreed to provide.

Ms. Rienks suggested a report from the County Commission on Aging. Dr. Klein agreed to make contact and invitation.

Dr. Su said he will ask Dr. Matt Willis to give a post-Covid update on the county's new priorities, projects and goals, and how the District can help.

**13. Adjournment of Regular Meeting**

Dr. Su adjourned the meeting at 7:02 pm.